

*Healing Conflicts, Restoring
Relationships: Bringing
Peace to Individuals,
Communities and the World*

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Conflict



Conflict



Healthy



Unhealthy

Conflict in the Scriptures

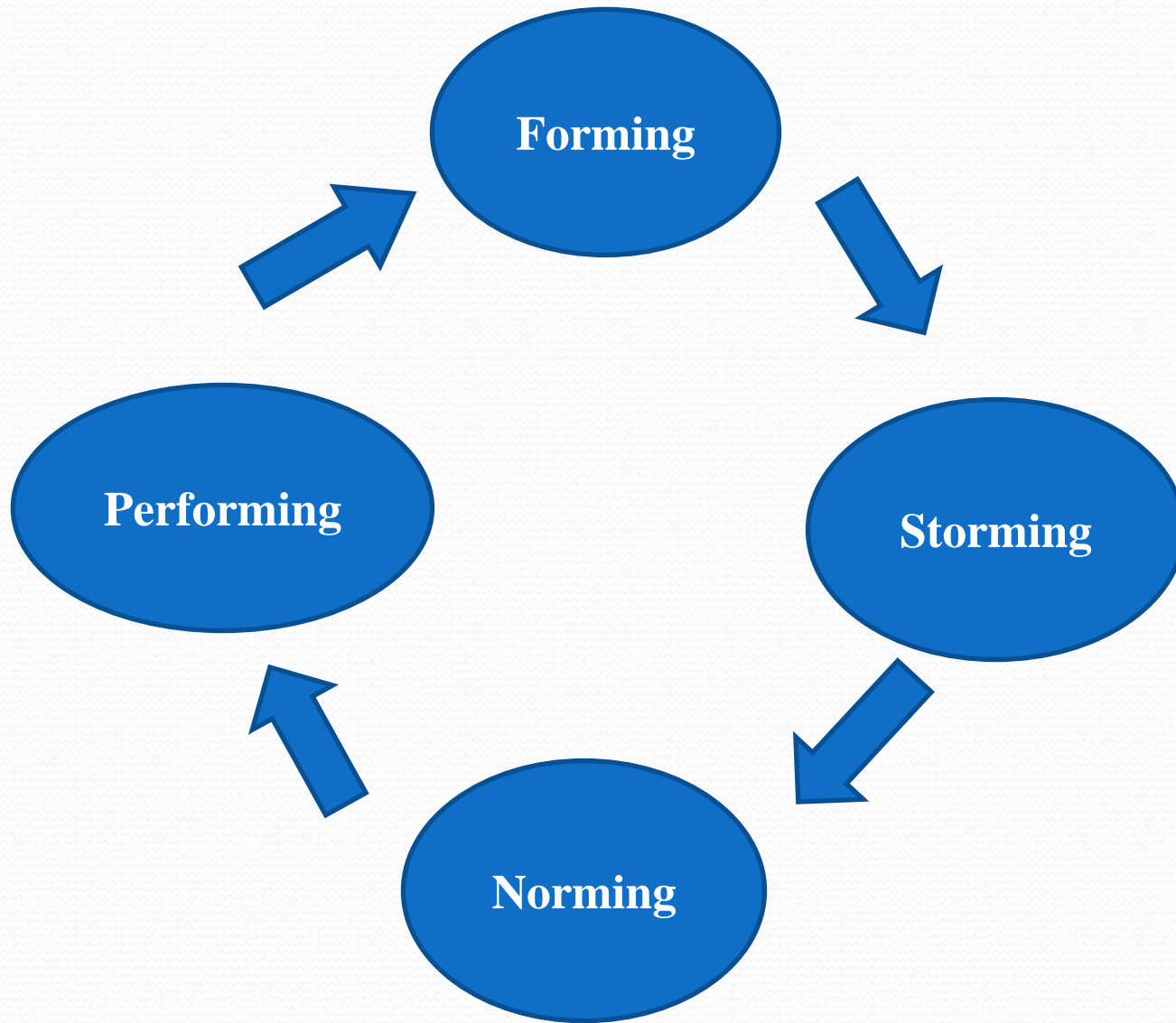
Matthew 18:15-20

2 Corinthians 5:17-19

Acts 6:1-7

Matthew 22:37-39 - The Great Commandment

You shall love the Lord your God with all your heart, and with all your soul, and with all your mind... You shall love your neighbor as yourself.



Five Classic Conflict Management Styles

Avoidance – running away

Competitive – driving a point

Accommodation – serving everyone's needs

Compromise – win some/lose some

Collaborating – win/win; each puts in something/consensus on the decision

Communication that can Lead to Conflict

Triangulation

Gossip

Threats

Key Communication Techniques

Speak in Love

Listen in Love

*Understand the Reality of
the Situation*

Use 'I' Messages


Impact of Techniques on Individuals, Communities and the World

Winning is the creation of community through collaboration, rather than the conquest of others by competition or crushing military superiority.

“We have seen what Jesus was like. If we wish now to treat him as our God, we would have to conclude that our God does not want to be served by us, he wants to serve.”

-Albert Nolan

Jesus stands as the prototype of the servant leader. His moral demands take us to the highest possible ground, as in his call to love our enemies, and yet his mercy is boundless, as in his prayer of forgiveness for his executioners (Bennett Sims, Servanthood, 1997).



The techniques utilized in resolving conflicts are the techniques to be a servant leader. To be a servant leader is to aid in the acquisition of peace for individuals, communities and the world.